

**Background:**

Mardy Park was opened in 1997 providing residential services, respite and day services. A number of reviews have seen incremental changes to the services and purpose of the centre:

- Opening of rehabilitation unit to support early discharge and prevent admission to Neville Hall Hospital in 2000.
- Closure of one residential wing to support the integration agenda and location of the Abergavenny Integrated Services team.
- Review of services and reduction of respite places and decision to not offer new long term residential placements at the centre. The review report [2010] headlined:

*“Mardy Park will be a community hub for health and social care services, primarily focused on older people, in north Monmouthshire for the next 10 – 15 years. There will be a range of services in place that provide outcome focused, help to people when they need to keep them living independently and which are capable of acting rapidly to prevent hospital admissions.”*

The current review of Mardy Park was set up to critically evaluate the current service model and more importantly to assess the role that Mardy Park Resource Centre should play moving forward. Overall, the emphasis of this review is on the future.

Early on in the review we established a framework for development; building on the conclusions that Mardy Park should remain an integrated services hub for the next 10 years. The framework is built on a simple health and well-being pathway set out below:

<b>DEVELOPMENT FRAMEWORK – HEALTH AND WELL-BEING PATHWAY</b>
<b>The role that Mardy Park has to play to support the community to support itself to stay well through facilitation of groups, hosting events, improved access and information</b>
<b>The development of enhanced intermediate care services that support people in the short term.</b>
<b>The enhancement and development of longer term support services aiming at best practice in the provision of health and social care services.</b>
<b>The development of an enhanced and consistent end of life care pathway.</b>

The development of Mardy Park cannot sit in isolation. The context of the review is critical; both in terms of the sustainability of its recommendations and also ensuring the development supports other key priorities. Key drivers include the national and local policy agenda, to stay in sync with the Older Adults development programme and to ensure long term sustainability to promote an environment where staff can feel confident and supported to innovate.

**Key outcomes / re-design principles:**

- A sustainable model is developed that creates an environment where all stakeholders are clear about the future of MPRC and its role in supporting and facilitating the community to stay well.
- That the human and financial resources are proportionate and comparable with other service models in terms of the outcomes achieved and the services provided.
- That at its core the centre is a part of the local community.
- The centre will support a placed based approach which underpins the next stage of integration whereby all key stakeholders are enabled to deliver from Mardy Park. We understand that Integration is not just about health and social care services working together; it is working with whoever the person at the centre needs us to. In the context of supporting people, integration is about partnerships and working together with families, the local community, the 3<sup>rd</sup> sector and all other stakeholders.
- That all changes are evidenced based and service re-design is supported by a diversification of services to ensure targeted support that improves choice and control.

**Key themes of the review:**

- Infrastructure that supports the way forward; car parking, café, accommodation review and IT systems.
- Co-location of key services including critical Older Adult Mental Health Services, Aneurin Bevan University Health Board clinics and 3<sup>rd</sup> Sector organisations.
- Review of current service demand and future requirements in the context of the above agendas. This includes residential, respite, day and rehab services.
- Management and leadership arrangements.